



## QUALITY STATEMENT

### RPS Switchgear is committed:

- To providing quality product and services to all our customers.
- To Focusing on our customer's needs and developing products and services which will exceed the customer expectations.

### RPS Switchgear Quality policy is:

- To be a leading provider in the manufacture, installation and commissioning of services, plant and equipment appropriate to the needs of the client,
- To show commitment and leadership towards continuous process improvement, with the involvement of all staff, to ensure the delivery of customer satisfaction,
- To apply a systems-oriented approach to the process of providing equipment and services of the right quality at the right time,
- To educate, train and develop employees.
- To establish policies, programmes and practices to reduce risk to the organisation and conduct business activities in an effective manner, while meeting statutory and regulatory requirements.

This policy will be communicated to all employees, contractors, customers, suppliers and will be available to the public.

**R Ryan**  
Product Supply  
Manager

**C Dunne**  
Finance & Admin  
Manager

**R. Bekker**  
Sales & Marketing  
Manager

Created by: Steven Jones on Saturday, 13/05/2017  
Approved by: Steven Jones on Monday, 15/05/2017  
Published by: Steven Jones on Monday, 15/05/2017

**S Jones**  
R&D and QA Manager

**GEJ Hay**  
Managing Director